

## Join Our Otayo Family as a Customer Care Rockstar!

Are you ready to join the coolest team in town? Otayo, Mauritius' largest event ticketing company, is looking for a vibrant, customer-focused individual like you to help us bring unforgettable live events to life!

### What's Otayo All About?

Since 2004, Otayo has been your go-to spot for snagging tickets to the hottest events—from concerts and sports games to theatre and business conferences. With over 1,000 events under our belt, we're all about making your event experience smooth and exciting!

### Why You'll Love Working With Us

- **Competitive Pay & Big Bonuses:** Earn a great salary plus performance bonuses that recognize your hard work.
- **Fun, Modern Workplace:** Work in a dynamic, friendly environment where your ideas and energy really count.
- **Growth & Mentorship:** We're all about learning! Get on-the-job training and mentorship to help you build your career.
- **Exclusive Perks:** Enjoy discounts on all our platforms—because we believe in treating our team right.
- **Event Vibes:** Experience the thrill of live events firsthand with on-site opportunities (with extra pay for those weekend gigs).

### What You'll Be Doing

- **Client Connection:** Be the main point of contact for our customers via phone, email, and WhatsApp. You'll guide them from booking questions to post-event follow-ups.
- **Problem Solver:** Tackle any hiccups—whether it's a booking change, cancellation, or customer complaint—to keep everyone happy.
- **Booking Support:** Help prepare bookings by creating quotes, confirming schedules, and ensuring everything is in order.
- **System Savvy:** Keep our booking system updated with new reservations, changes, and cancellations.
- **Event Assistance:** Support on-site during events to help with set-up, managing flow, and making sure everything runs smoothly.
- **Admin Wizard:** Organize documents and details behind the scenes to keep things running like clockwork.

### Who We're Looking For

- **Education:** Minimum HSC with good results; a diploma is a plus.
- **Experience:** If you're outgoing, detail-oriented, and thrive under pressure, you're a great fit!

- **Tech Skills:** Comfortable with computers—good Excel skills are a bonus.
- **Communication:** You're fluent in English and French and have a welcoming, friendly phone manner.
- **Personality:** Proactive, responsible, and passionate about delivering top-notch customer service.

### **Ready to Rock the World of Live Events?**

If you're excited to join a team that's all about great experiences, high energy, and amazing benefits, we'd love to hear from you!

Apply now by sending your application to [hr@abzgroup.info](mailto:hr@abzgroup.info) or head over to our [career page](#).

Come be a part of Otayo—where every day is an event and every team member is a star!